

International Recovery Associates Privacy Policy

We are a debt collection agency attempting to collect a debt and any and all information obtained will be used for that purpose.

International Recovery Associates Inc., Privacy Policy has been created to safeguard your privacy while you use this website. If you have any questions regarding our privacy policy, please email info@iraweb.com

Collection of Data

Personal information (such as name, address, phone number, email address etc) may be collected from you only when you voluntarily provide such information. Web site visitors who do not want their practice-identifiable information collected online are asked to call International Recovery Associates toll free 800-729-3500.

Information collected is securely stored and may not be available to you for modification once submitted. International Recovery Associates will never sell this information or provide it to any third party, other than your creditor, without consent from you.

Personal information about customers and/or patients may be collected during the account placement process. This information will NOT be made available to any other third parties.

Accuracy – A commitment to use reasonable procedures to ensure that information collected, used and exchanged will be accurate and complete.

Cookies

Like many other commercial sites, our site may utilize a standard technology called a “cookie” to collect information about how our site is used. Cookies were designed to help a Web site recognize a user’s browser as a previous visitor and thus save and remember any preferences that may have been set while the user was browsing the site. A cookie cannot retrieve any other data from your hard drive, pass on a computer virus, or capture your e-mail address. Our Web site may use cookies to securely store our clients’ username and password or to make it easier for you to access the site in the future.

Security

Information that you provide to International Recovery Associates is securely stored. Once logged in, all of your communications are transmitted via SSL (Secure Sockets Layer) encrypted forms which ensure that the information cannot be intercepted while in transit. Credit card payments are transmitted via SSL as well and the numbers are NOT stored in our database.

Use of Information

During your visits to our site, your usage may be logged by our web server. We collect user-specific information on what pages you access or visit, as well as information volunteered by you. This information may be used to generate reports on web traffic and usage patterns that allow us to modify the site to best fit our needs.

Compliance – International Recovery Associates has made a strong commitment to collect, use and disclose information in accordance with applicable state and federal laws, including the Fair Credit Reporting Act and the Fair Debt Collection Practices Act.

Employee Education – International Recovery Associates has made a strong commitment to educate all employees regarding information practices and the proper handling and use of information obtained.